

Melissa Washington

Washington oversees all aspects of ComEd's customer operations, including its energy efficiency programs, customer channels and related technology, large customer services, customer call center, field operations, customer financial operations, and marketing.

ComEd is a unit of Chicago-based Exelon Corp. ComEd delivers electricity to more than 4 million residential and business customers across northern Illinois, or 70 percent of the state's population.

Washington joined Exelon in 2003 and has held several roles of increasing responsibility for Exelon and ComEd throughout her tenure with the company. She most recently served as Senior Vice President of Governmental and External Affairs at ComEd, where she led legislative affairs, external affairs, large customer services and economic and workforce development and managed ComEd's relationships with civic and charitable organizations.

Prior to that role, Washington served at ComEd as Vice President of Governmental and External Affairs, and, before that, as Vice President of External Affairs and Large Customer Services.

From 2014 to 2016, she played a leading role in the successful merger between Exelon and Pepco Holdings while serving as the Vice President of Corporate Affairs in Washington, D.C.

Washington also served as Vice President of Regulatory Policy and Strategy for ComEd, where she managed the company's relationships with the Illinois Commerce Commission and its staff, as well as other regulatory bodies. Before joining ComEd's regulatory team, she was the Director of Investor Relations for Exelon. In that role, she was responsible for communicating Exelon's value proposition, financial results, and performance drivers to the financial community.

Washington serves as board chair of the Metropolitan Planning Council and is a board member of the Illinois Manufacturing Association (IMA), the Chicago Children's Advocacy Center and Intersect Illinois. She is also a board member and fellow of Leadership Greater Chicago. In addition, she serves as the executive sponsor of Developing Young Professionals Chicagoland, an Exelon employee resource group. Education

Washington earned her MBA from Keller Graduate School of Management and a Bachelor of Arts degree in finance from Lewis University.