Defeat Blind Spots:

Harnessing Your Personal Power

April 8, 2019





Power

How do you feel about being called powerful?

What does a "powerful woman" look like?



Executive Presence: Harnessing Power

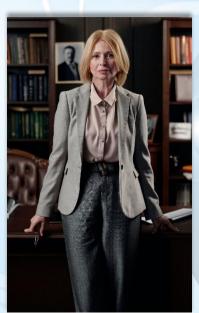
Executive Presence is ultimately the ability to harness personal power to influence and impact positive and effective change.





Types of Power









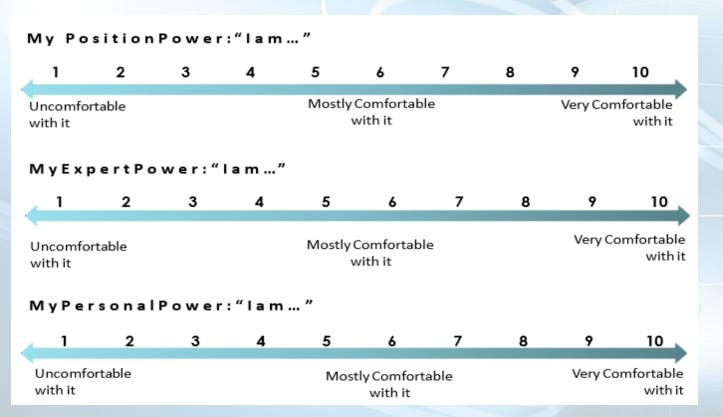
ON EXPERT



PERSONAL



Power Survey





Personal Power Model

Professional dress and speech.

Adaptsto difficult situations.

Fullypresent.
Projects
positive
energy.

Appropriately assertive (not deferential).



Calm and composed demeanor.

Shares strengths. Takes credit for achievements.

A commanding and confidentpresence. Speaks up, strong voice and posture.



Confidence Markers

> 55%

Body Energy (facial expressions, eyes, posture, gestures)



> 38%

Vocal energy (tone, inflexion, pacing)



>7%

Content of message (words and phrases)



- ✓ Posture
- ✓ Body Movement
- **✓** Gestures
- ✓ Facial Expression
- ✓ Eye Contact
- **✓** Gait

✓ Intonation

- ✓ Speaking Volume
- ✓ Speaking Pace
- ✓ Cadence, Tone, and Pitch
- Pausing
- ✓ Silence

- ✓ Adapters
- ✓ Muscular Language
- ✓ Purposeful Language
- ✓ Concrete Detail
- ✓ Targeted Message

Sources: (Anne E. Beall, Nonwerbal Communications); (Alan Nelson, Leadership Communications); (Chip Heath, Organizational Behavior & Dan Heath, Education Research); (Camille Lavington, Personal Marketing); (C.L. Ridgeway, Psychology); (Deborah Tannen, Linguistics); (Harrison Monarth, Persuasive Communication & Larina Kase, Peak Performance); (U-Ellan Dimitrius, Appearance and Behavior & Mark Mazzarella, Impression Formation and Management); (Vulius Fast, Nonverbal Communication); (Norma Carr-Ruffino, Management); (Rick Brandon, Performance Improvement & Marty Seldman, Psychology and Executive Coaching); (Sonya Hamilin, Communications); (Victoria A. Seitz, Image).



Verbal Power Robbers

- Only say my first name when introducing myself
- Don't use my job title during introductions
- Don't use other's names in conversation
- State things as questions, not statements
- Talk about what I am not good at
- My voice goes up at the end of a statement
- Use qualifying words/hedges
- Preface statements with qualifiers and preambles
- Over explain (give too many details)
- Over apologize
- Deflect compliments
- Ask permission
- Take a long time to get to the point
- Not at ease when telling stories
- Ask too many questions
- Let myself be interrupted

Non-Verbal Power Robbers

- Tilt my head
- Have poor posture (shoulders hunched while seated
- Over gesture or under gesture
- Fidget
- Do not claim my space
- Speak softly or too fast
- Hold papers in my hands while speaking
- Use poor eye contact
- Takes excessive notes while in meetings
- Multi-task while in meetings
- Appear hurried or disorganized
- Arrive late or leave early
- Use of electronics



Reflection

Which Power Robbers do you need to get rid of?

Which Confidence Markers do you need to maximize?



Panelists



Angelique Kelly Lara
SVP & Chief People Officer
Enterprise Community
Partners, Inc.



Christine Laurens
Chief Financial Officer & Partner
Kearney



Jayne Rosefield
Partner, Head of Office, Chicago
Brunswick



"Ask and ye shall receive"

- We need women to ask for more and do it more often. Why? Let's look some data:
 - MRG (Management Research Group) provides one of the most highly validated 360s in the world. Their analysis of over 20,000 of those clearly indicates that women leaders outperform men in several important categories as indicated by their boss.
 - Categories like use of organizational resources, capacity to get people involved, open communication, effective thinking, future potential, ability to deliver results, takes initiative, the list goes on.

"Ask and ye shall receive"

- BPI group research indicates something similar. We consistently collect ROI data related to our executive coaching work and have done so for over a decade. This gives us unique insight into how a leader's development impacts the organization they work for.
 - Dollar for dollar we see a greater ROI in the development of female leaders than male. Women leaders have a significantly greater impact than men in three critical areas: Effective Leadership, Strategic Focus and Improved Relationships.

How to get the most out of an executive coaching relationship

- Be true to yourself. Approach coaching from an open and vulnerable place to ensure deep exploration.
- Be open to challenging your status quo. Remain curious about how you can shift and evolve your thinking and approach.
- Allow yourself to see feedback as a gift. Be open to feedback shared by your coach and those around you to help you push your leadership to the next level. Seek continual and onward feedback on your progress.
- Focus on what matters most. Select goals that will have the greatest impact. Tie
 coaching goals to business goals to help you make the connection on how a successful
 coaching engagement will benefit your success.
- The more you put in, the more you get out. Carve out time and energy to focus on your coaching. The best results come from sustained momentum and effort.



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